



Privacy Statement for Residence/Accommodation Contract

You are advised that the data you provide, such as your master data (name, date of birth, place of birth, personal ID, telephone number or mobile phone number, e-mail address, home address, nationality, name and occupation of parents, their home address, dependent siblings (name and year of birth)), universities/colleges attended, progress in your study programme, credits obtained, bank details, vehicle registration number and so forth, are subjected to automatic, semi-automatic or manual processing in the context of the performance of the contract, including use of the data for the implementation of pre-contractual measures, in accordance with Art. 6 para. 1(b) GDPR. These data are only disclosed in accordance with statutory obligations (e.g. Federal Ministry of Education, Science and Research) to our shareholders, i.e. the Republic of Austria, the federal states of Salzburg, Tyrol and Vorarlberg, the municipality of Innsbruck, Oberösterreichische Landesholding GmbH, the Tyrolean Chamber of Commerce and the German Friends of Innsbruck Universities Association, and on the basis of the Agreement on Accommodation Quotas for South Tyrolean Students to the Autonomous Province of Bolzano - South Tyrol, and for the purpose of money and payment transactions (e.g. banks). Any other disclosures require your specific consent – in individual cases to recipients specified by you. We will only store your data for as long as absolutely necessary. In principle, we delete your data eight years after termination of the tenancy or refund of the deposit, unless otherwise stipulated by law. If deletion from systems (e.g. backup system) is not possible for technical or economic reasons, we reserve the right to limit processing of your data in accordance with Art. 4 para. 2 of the data Protection Act (as of 25 May 2018). Instead of deletion/limitation, the data can also be anonymised so that all personal references are irretrievably eliminated. The processing of your data as outlined above is essential for fulfilment of the contract. Should you fail to provide us with this information in full, we will not be able to fulfil our obligations and we will not be able to conclude a contract with you. You cannot become a resident of the ISH without disclosure of the data.

With regard to the processing of your personal data, you have the following rights:

Right of information: You have the right to know whether we process your data and if so which.

Right of correction: Should the data we process be found to be incorrect or incomplete, you can request correction/completion at any time.

Right of deletion: Should we process your personal data unlawfully, you can request deletion of the data. Please note that immediate deletion may not be possible (e.g. due to minimum storage periods required by law).

Right of limitation of processing: You may require processing of your personal data to be limited if

- you dispute the correctness of the data (limitation for the duration of the review),
- you consider the processing to be unlawful but do not require deletion,
- we no longer need the data for the agreed purpose, but you need them to assert legal claims or to protect your rights, or
- you have lodged an objection to the processing of the data.

Right of portability: You have the right to demand release in a machine-readable format of the data provided by you.

Right of objection: Where we have a legitimate interest, or the processing of your personal data serves to perform tasks in the public interest or the exercise of state authority, you may object to such processing if there is a valid interest in the protection of your personal data.

Right to complaint: If you believe that the processing of your personal data violates Austrian or European data protection law, please contact us to clarify the issues involved. Quite apart from that,

you are of course entitled to lodge a complaint with the Austrian data protection authority or a supervisory authority within the European Union.

Proof of identity: In order to protect your rights and privacy, we are entitled to request proof of identity in cases of doubt.

Excessive exercise of rights: If you exercise any of the above rights in a manifestly unjustified or particularly frequent manner, we are entitled to make an appropriate service charge or to refuse to process the claim.

Duty of cooperation: In keeping with the legal duty of cooperation, we are obliged to surrender data upon request in accordance with the statutory provisions (Austrian Code of Civil Procedure, Code of Criminal Procedure, etc).

Contact: If you wish to exercise a right, please contact us:

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